

# LIMITED LIFETIME WARRANTY



Thank you for your interest in Reed's Metals Limited Lifetime Warranted metal roofing. We strive to manufacture the highest quality metal roofing in the industry. We're confident our roofing products will provide years of trouble-free service, which is why we offer one of the best warranties in roofing. We've tried to write our warranty in clear, understandable terms. However, if anything is not clear to you, please feel free to contact us at 800-581-4645.

## **WHO DOES THE WARRANTY COVER;**

If you are the original consumer purchaser (not the installer or contractor) of one of our Limited Lifetime Warranted metal roofing products and you live in the United States, you are covered by this warranty. This warranty is not transferable.

## **WHAT IS COVERED:**

We warrant that your Reed's Metals Limited Lifetime Warranted metal roofing will be free from manufacturing defects in the painted finish and the roofing panels that materially affect the performance of the metal roofing on your roof, as described below:

1. The painted finish will resist natural weathering and not fade, chalk, or crack to an extent that is apparent on ordinary outdoor visual observation.
2. The roofing panels will not rupture, fail structurally, or perforate due to normal atmospheric conditions.

## **EXCLUSIVE REMEDIES:**

For roof panels that fail to perform as stated in this document, Reed's Metals will be responsible for the cost of either the applicable dollar per linear foot value of the panels, or replacement roof panels as follows:

### **• For Manufacturing Defects:**

Reed's Metals will be responsible only for the applicable dollar per linear foot value of the panels or, at Reed's Metals' sole option, providing replacement roof panels.

If Reed's Metals chooses to be responsible for the applicable dollar per linear foot value of the panels, the amount you receive will be calculated by adjusting the applicable dollar per linear foot (or amount of replacement panels) to reflect the amount of use you have enjoyed from the roof panels. That is, we will prorate the amount of your payment through the date of your claim. The following proration factors apply:

Years Since Installation:	Proration Adjustment:
0 - 40	100%
41 - 51	50%
51 - Lifetime	21%

For example, if the applicable dollar per linear foot value of the panels is \$2.80, and 10 linear feet of panels was found to be defective after 42 years of use, the payment would be calculated as follows: 10 ft. x \$2.80 per linear foot = \$28.00 x 50% = \$14.00.

## **LIMITATIONS ON COVERAGE:**

Reed's Metals will not compensate you for any damage caused by reasons not expressly covered within this document. Once your roof panels leave the factory, they are subject to conditions and handling that are beyond our control that could lead to damage. This warranty does not cover any problems with non-defective roof panels caused by conditions or handling beyond our control.

This warranty DOES NOT APPLY to sheets exposed at any time to corrosive or aggressive atmospheric conditions, including, BUT NOT LIMITED TO:

1. Areas subject to salt water marine atmospheres or to constant spraying of either salt or fresh water.
2. Areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste or its decomposition by-products, carbon black, or fallout from copper, lead, nickel or silver mining or refining operations.
3. Areas subject to water run-off from lead or copper flashings or piping or areas in contact with lead or copper.
4. Conditions/circumstances where corrosive fumes or condensates are generated or released inside the building.

This warranty DOES NOT APPLY in the event of:

1. Damage to your roof panels from anything other than a manufacturing defect or under the circumstances as described below:
  - a. Improper or faulty installation that is not in accordance with Reed's Metals installation instructions.
  - b. Acts of God, including but not limited to flood, lightning, tornadoes, hurricanes, windstorms, hail, meteors, and earthquakes.
  - c. Scratching, abrasion, or impact by foreign objects or foot traffic on the roof beyond normal wear and tear.
  - d. Damage from debris or other foreign objects impacting the roof.

## WARRANTY LIMITATIONS, CONT.

- e. Improper storage or handling of panels.
  - f. Settlement, movement, or defects in the building, walls, foundation or roof base over which the panels are applied.
  - g. Failure to remove debris and metal shavings from all surfaces of roofing panels.
  - h. Faulty installation, including but not limited to, the failure to provide free drainage of water, including internal condensation, from overlaps and all other surfaces of the panels.
  - i. Deterioration caused by contact with green, wet, or pressure treated lumber or wet storage stain caused by water damage or condensation.
  - j. Presence of damp insulation, soil, vegetation or other corrosive materials in contact with or close proximity to the panel.
  - k. Deterioration caused directly or indirectly by panel contact with fasteners.
  - l. Improper scouring or cleaning procedures.
2. Any labor costs, including any labor costs associated with the installation of replacement panels or repair of panels.
  3. Any costs incurred that are not expressly authorized in advance by Reed's Metals.
  4. Damage to the interior or exterior of any building, including, but not limited to, mold growth.

### **TO SUBMIT A CLAIM UNDER THIS WARRANTY:**

All claims must be submitted in writing to Reed's Metals, 19 E. Lincoln Dr. NE, Brookhaven, Mississippi 39601, as soon as practicable after the discovery of any claimed defect in the roofing panels. Any claim submission should include:

- a) a description of the claimed defect and the date the defect was discovered;
- b) the date of the original installation;
- c) any documents which demonstrate proof of purchase;
- d) the address of the property;
- e) your name and mailing address (if different from the address of the property).

### **WHAT REEDS WILL DO AFTER A CLAIM IS SUBMITTED:**

Upon receipt of a claim, Reed's Metals will inspect the property and determine whether the claim is valid in accordance with the terms of this warranty. After validation, Reed's Metals will, at its sole option, make payment in an amount equal to the applicable dollar per linear foot value of the panels or provide replacement roof panels. If the material originally installed is not available and Reed's Metals elects to provide replacement roof panels, Reed's Metals shall have the right to substitute roofing panels designated by Reed's Metals to be of equal quality, value and price. Reed's Metals reserves the right to discontinue or change any roofing panels as manufactured. This warranty shall remain in effect with respect to the replacement roofing panels in accordance with its applicable terms and conditions.

### **OTHER LIMITATIONS:**

Reed's Metals makes no express warranties on its Limited Lifetime Warranted metal roofing products other than as set forth in this warranty. Reed's Metals is not liable for a breach of any other written or oral express warranty regarding its Lifetime Warranted metal roofing products, such as those, if any, given by dealers, contractors, applicators, or distributors of Reed's Metals' roofing panels.

Reed's Metals shall not be liable or held responsible for any consequential or incidental damages arising out of any breach of this warranty.

This warranty gives the original consumer purchaser (not the installer or contractor) specific legal rights. The original consumer purchaser (not the installer or contractor) may also have other rights which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion of incidental or consequential damages may not apply.

This warranty shall be interpreted under the laws of the Mississippi. Any and all actions of any kind related to this warranty must be filed in Lincoln County, Mississippi.